Helping people. It's who we are and what we do.



Steve H. Fisher Administrator

FOR IMMEDIATE RELEASE

DATE: March 16, 2020

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Division of Welfare and Supportive Services offices closed today

Offices will re-open March 17

Carson City, NV -- Due to ongoing public health concerns over the spread of COVID-19, the Nevada Division of Welfare and Supportive Services (DWSS) offices are closed to the public today, March 16, 2020. Offices will reopen tomorrow, March 17.

Given the possible serious health risks associated with this virus, the public is encouraged to utilize available phone or online services.

Applications, re-certifications or document uploads can be completed by clicking the **Access NV** button at https://dwss.nv.gov/.

For those whose employment has been impacted by COVID-19 we encourage you to go online to apply for Supplemental Nutrition Assistance (SNAP), Medicaid or Temporary Assistance for Needy Families (TANF).

Benefits are available to families through the Women, Infants and Children (WIC) program. Local WIC clinics continue to conduct business either over the phone, by mail or in-person with an appointment. Please contact your local WIC clinic with questions about nutrition education, benefits, EBT cards, or eligibility.

New eligibility continues to be processed by your local WIC agency or clinic. For questions about eligibility, please reach out to the WIC Administrative Office at http://nevadawic.org/contact-us/, email wicgeneral@health.nv.gov or call 1-800-8-NEV-WIC

More information on Nevada's COVID-19 response can be found at nvhealthresponse.nv.gov

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